

SUMMARY KEY DISCLOSURE STATEMENT

for the financial year ended 30 June 2002

Introductory Statement

- The purpose of this disclosure statement is to provide customers and potential customers with a summary of important information about the financial condition of National Bank of Fiji Limited trading as Colonial National Bank.
- The explanation of the terms used in the Key Disclosure Statement is explained in the Reserve Bank publication "Your Bank's Disclosure Statement: What's In It For You", which can be obtained from the Reserve Bank of Fiji. Other information can be viewed at the bank's branches and offices.

Corporate Information

- ✓ The full name of the bank is National Bank of Fiji Limited trading as Colonial National Bank.
- The full name of the ultimate parent company of the National Bank of Fiji Limited is the Commonwealth Bank of Australia, which is domiciled in Sydney, Australia.
- ✓ The names of the directors of National Bank of Fiji Limited are:

Mr Malakai Naiyaga (Chairman)

Mr Michael James Walsh

Mr Michael Robert Upperton

Mr Rigamoto Taito

Mr Saimoni Lutu

Mr Lionel D S Yee

| Mr Hugh Burrett | ALL PROPERTY. | etrale |
|---|---|--|
| | Audited Current Period | Audited Prior Period |
| Profitability Banking Operations in Fiji: Net operating profit/(loss), after tax and extraordinary items (\$'000) | 2,884 | 2,523 |
| As a percentage of average total assets Size as at end of financial year | 1.09% | 1.09% |
| Banking Operations in Fiji: ✓ Total assets (\$'000) ✓ The percentage change in total assets | 285,104 | 245,920 |
| over 12 months Capital Adequacy as at end of financial year | 15,93% | 12.31% |
| Banking Operations in Fiji: Tier 1 Capital (\$'000) | 19,701 | 16,948 |
| ✓ Tier 1 Capital to total risk-weighted assets ratio ✓ Total Capital (\$'000) ✓ Capital adequacy ratio | . 16.82% 21,165 18.07% | 15.03% 18,357 16.28% |
| Balance Sheet | | |
| The Balance Sheet for the Fiji Operations | district to the | erax and |
| as prepared under FAS30 should be reported here and should include, but should not be limited to, the following: | CRATTON SET | identis Aprilo |
| Cash and liquid assets Balance with the Reserve Bank of Fiji | 4,615,602 31,664,798 | 4,256,164 |
| Receivables due from other financial institutions Securities held | 12,609,941 72,862,608 | 24,351,412 15,457,432 41,174,063 |
| Loans (including advances to customers and similar facilities) | 155,483,898 | 151,235,125 |
| Provision for doubtful debts Fixed assets | (4,968,689) 8,887,100 | (4,393,491) 10,100,597 |
| Other assets Total Assets | 3,948,465 | 3,738,726 |
| Deposits of Promissory Notes of statutory bodies | 285,103,723 s | 245,920,028 |
| Payables Due to other financial institutions Deposits and borrowings Amounts owed to other depositors | 173,186,080 | 130,281,471 |
| Certificates of deposits Promissory Notes and other liabilities | 78,225,520 | 83,259,431 |
| evidenced by paper | | |
| Other borrowed funds Payables due to Holding company | 899,042 | 1,476,075 |
| Creditors and other payables Provisions | 7,040,994 | 7,529,491 |
| Issued and paid up or assigned capital Capital reserves | 4,861,746 15,000,000 | 5,367,258 |
| Revaluation reserves | | 3 1000 |
| Other reserves Retained earnings | 287,363 5,602,978 | 287,363 2,718,939 |
| Income Statement | 127 | |
| The Income Statement for the Fiji Operations as prepared under FAS30 should be reported here and should include, but should not be limited to, the following: | | |
| Interest and similar income Interest and similar expense | 15,768,025 (4,118,756) | 16,051,764 (4,000,279 |
| Dividend income Fee and commission revenue | 7,097,387 | |
| Fee and commission expense Other revenues arising from | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | 0,200,000 |
| financial instruments | | |
| Gains less losses arising from dealing securities | and the same | |
| Other expenses arising from financial instruments | A PARTY | |
| Gains less losses arising from investment securities | | The state of the |
| and securilles | 1,907,531 | 1,696,686 |

| THE RESERVE OF THE PROPERTY. | Audited Current Period | Audited Prior Period |
|---------------------------------------|---------------------------|-------------------------|
| Gains less losses arising from | RICE NO FEMALE GOVE | CONTRACTOR |
| dealing in foreign currencies | 696,890 | 718,141 |
| Other operating revenue | | 8291 5 TH |
| Bad and doubtful debts | | |
| (including provisions for impairment) | (1,430,978) | (2,003,753) |
| Recoveries of bad and doubtful debts | 97,109 | 107,708 |
| General administration expense | State of the Park | and the second |
| Other operating expense | (16,793,049) | (14,346,890) |
| Net profit or loss before tax and | | CL STATE OF |
| extraordinary items | 3,224,159 | 3,489,415 |
| Net profit or loss after tax and | | |
| extraordinary items | 2,884,039 | 2,523,388 |

Availability of Disclosure Statements

- Additional information on your bank's financial condition is available for inspection at our main branch 3 Central Street, Suva; other branches and offices.
- Colonial National Bank's most recent General Disclosure Statement is available for inspection at all our branches and offices, copies of which maybe obtained.

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Managing Director

Director

Key Points of Colonial National Bank's 2002 Results

- Colonial National Bank made an operating profit, before tax, of \$3,224,159 for the 12 months ending June 30th, 2002. Its after tax position increased by 14% over June 2001 despite the flat economic conditions prevalent during much of the year.
- Completed its first full year as part of the Commonwealth Bank Group.
- The Government of the Fiji islands continues to retain 49% of the shares of Colonial National Bank.
- In February 2002 the Reserve Bank of Fiji granted approval for Colonial National Bank to extend its activities to include Business Banking. This demonstrates the depth of financial and management credibility since becoming part of the Commonwealth Bank Group, and positions Colonial National Bank strongly for the future.

Other milestones during the period:

- Established EasyCall services a 7-days a week call centre to handle customer enquiries.
- Installed two new ATM's at Harbour Terminal in Suva, a new ATM site to help manage high volumes in the central city area.
- Implemented Interchange with ANZ and Westpac Banks
- Extended banking hours stimulating favourable customer and public response
- Introduced mobile lending services in the Suva area, capturing a good number of valued customers, and delivering promising results.
- Continued to offer highly competitive home loan interest rates, in addition to ongoing review of fees and charges.
- To complement these more visible improvements to customer services, the bank has also implemented internal initiatives to enhance service delivery, with a focus on adding real value to customers' relationships with us.
- Individual referral/ sales incentive programme launched to complement branch team based programme, resulting in a dramatic upsurge in sales.
- Pre-embossed Easycard project launched 1st August, a first for Fiji.
- New advertising slogan "People You Can Bank On" launched in August, to reaffirm CNB's focus on service excellence.
- Launching of in-branch service standards project.
- Continuous review of products and fee structure to improve retention of existing customers, as well as to attract potential high value customers through commercial lending.
- The Commonwealth Bank Group reported a net operating profit after income tax of A\$2,655 million for the year ended 30th June 2002, with total assets and funds under management of A\$327 billion. It is listed on the Australian stock exchange.